

Arrival Checklist

BEFORE ARRIVAL:

- Updated Settlement Plan submitted to ARUA
- Temporary housing ready
- Double-check itinerary
- Watch AURA's "[Arrival](#)" video

ENSURE THE SPONSORED REFUGEES HAVE:

- Address to provide at the airport (for PR cards)
- Cell phone numbers for airport contacts

ARRIVAL DAY:

- Check flight status online
- Welcome sign
- Warm clothing (if required)
- Snacks, etc., for possible long wait
- Plan transportation from airport to home (Car seats? Space for luggage?)
- Confirm with AURA after they have arrived (quick email or message, photos welcome!)

IMPORTANT DOCUMENTS RECEIVED AT AIRPORT:

- Confirmation of Permanent Residence
- Interim Federal Health Program Certificate of Eligibility
- Social Insurance Number (if Service Canada kiosk is open)
- Single Journey Travel Document or Passport

ARRIVING TO TEMPORARY HOME, ENSURE: OTHER (Add your own):

- | | |
|------------------------------------------------------------------|--------------------------|
| <input type="checkbox"/> Food staples and first meals | <input type="checkbox"/> |
| <input type="checkbox"/> Internet access | <input type="checkbox"/> |
| <input type="checkbox"/> Basic household orientation | <input type="checkbox"/> |
| <input type="checkbox"/> An emergency number | <input type="checkbox"/> |
| <input type="checkbox"/> Let them rest, arrange a time to return | <input type="checkbox"/> |